



EBARA Pumps Americas Corporation
Corporate Headquarters

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Industrial/Standard Warranty

Industrial/Standard warranty is 12 months from startup or 18 months from purchase, which ever shall occur first.

All pumps returned for evaluation found to be NON-Warranty will be assessed a labor charge of \$55.00.

NOTICE- REQUIREMENTS HAVE CHANGED

- This form must be filled out in detail and returned to EBARA Pumps Americas Corporation before an RMA can be issued.
- All Industrial Service Pump Evaluation Forms must have an MSDS Sheet provided with this completed form before an RMA can be issued.
- All pumps used in “**Industrial Service Applications**” that are returned for evaluation must have an M.S.D.S Sheet securely attached to the exterior of the package, **NO EXCEPTIONS.**
- All pumps used in “Sewage Applications” are excluded from the above requirement regarding MSDS sheets.
- ***** **NOTE** ***** When returning product(s) to EBARA that have been used in **sewage applications**, be sure to clean and disinfect pumps or parts thoroughly with a solution of 25% Bleach and repackage securely so no further damage will occur.
- **On the exterior of packaging, please note: “Pump Has Been Disinfected”.**
- All returns shall have an RMA number clearly written on exterior of packaging with a copy of the RMA paperwork inside the package.
- **Failure to follow the above instructions will result in your shipment being refused and returned to Distributor, at the Distributor’s expense.**

Today’s Date: _____

Date of Start Up: _____

Date of Failure: _____

Pump Model: _____

Serial No. _____

HP: _____ Voltage: _____ Operating Conditions: Head _____

Flow _____

Application: _____

Distributor Name (who was the pump purchased from?): _____

Dist. original P.O.# _____

Distributor Contact Name: _____ Phone: _____

Email: _____

Detailed Description of Failure:
