



EBARA Pumps Americas Corporation
Standard Pump Division

1651 Cedar Line Drive, Rock Hill, South Carolina 29730 USA
P: (803) 327-5005 F: (803) 327-5097 www.pumpsebara.com

Warranty Evaluation Form please return to customer_service@pumpsebara.com

Today's Date: _____

Date of Start Up: _____ Date of Failure: _____ Pump Model: _____ Serial No. _____

HP: _____ Voltage: _____ Operating Conditions: Head _____ Flow _____ Application _____

Distributor Name (who was the pump purchased from?): _____ Dist. original P.O. #? _____

Distributor Contact Name: _____ Phone: _____ Email: _____

Pump User Contact Name: _____ Phone: _____ Email: _____

Detailed description of failure

NOTICE-REQUIREMENTS HAVE CHANGED

This form must be filled out in detail and returned to Ebara **before** an **RMA** can be issued.

All Industrial Service Pump Evaluation Forms must have an MSDS Sheet provided with this completed form **before** an **RMA can be issued**.

All Pumps used in "Industrial Service Applications" that are returned for evaluation must have an M.S.D.S Sheet securely attached to the exterior of the package, **NO EXCEPTIONS**

All pumps used in "Sewage Applications" are excluded from the above requirement regarding MSDS Sheets

*****NOTE***** When returning product(s) to Ebara that have been used in sewage applications, be sure to clean and disinfect pumps or parts thoroughly with a solution of 25% Bleach and repackage securely so no further damage will occur.

On the exterior of packaging, please note: "Pump Has Been Disinfected".

All returns shall have an RMA number clearly written on exterior of packaging with a copy of the RMA paperwork inside the package.

Failure to follow the above instructions will result in your shipment being refused and returned to you, at your expense.

All pumps returned for evaluation found to be NON-Warranty will be assessed a labor charge of \$70.00