



EBARA Pumps Americas Corporation
Corporate Headquarters

1651 Cedar Line Drive, Rock Hill, South Carolina 29730 USA
P: (803) 327-5005 F: (803) 327-5097 www.pumpsebara.com

LIMITED WARRANTY

MUNICIPAL: PERMANENT INSTALLATIONS

EBARA Pumps Americas Corporation (EPAC) warrants for a period of five (5) years or ten thousand (10,000) hours of operation, whichever shall first occur, measured from the date of shipment from EPAC (the Warranty Period), the Equipment of its own manufacture against defects in material and workmanship, when installed, used and maintained in accordance with instructions as provided by EPAC in permanent municipal installations under the following conditions of service only:

1. Raw Sewage; or
2. Municipal Wastewater; or
3. Potable or Raw Water; or
4. Storm Water; and
5. Liquids must be abrasive-free and non-corrosive.

This is a **LIMITED** warranty. The following are **CONDITIONS OF WARRANTY**:

1. Only Municipal Applications are qualified to participate hereunder;
2. Start-Up Procedures in accordance with instructions provided by EPAC must be properly completed, and a report confirming same must be prepared & submitted with all warranty claims.
3. Elapsed-time meters must be installed and be operational within the electrical control panel;
4. All EPAC-prescribed maintenance procedures must be followed, documented, and proof thereof submitted to EPAC with any warranty claim hereunder;
5. Each warranty claim must be submitted in accordance with EPAC's Warranty Procedures, which require notification to EPAC and assignment by EPAC of a Materials Return Authorization (MRA) number. EPAC's Warranty Procedures are provided with each item of EPAC Equipment sold hereunder by EPAC.
6. Any repairs to EPAC Equipment, whether warranty claims or otherwise, by other than an EPAC authorized repair or service facility may invalidate the warranty hereunder.



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******* NOTE ******* When returning product (s) to EBARA that have been used in **sewage applications**, be sure to clean and disinfect pumps or parts thoroughly with a solution of 25% Bleach and repackage securely so no further damage will occur.

On the exterior of packaging, please note: "Pump Has Been Disinfected". Please attached the above information in full when sending back this completed Warranty Evaluation Form to receive your RMA.

This is a pro rata limited warranty. EPAC will pay the following share of the cost of replacement or repair parts:

Warranty Period Following Shipment Lesser of:

Months:	0-18	19-39	40-60
Hours of Operation:	0-3000	3001-6500	6501-10000
Warranty Repair Costs:	100%	50%	25%

Today's Date: _____
Date of Start Up: _____
Date of Failure: _____
Pump Model: _____
Serial No. _____
HP: _____
Voltage: _____
Operating Conditions:
Head _____
Flow _____
Application: _____
Distributor Name (who was the pump purchased from?): _____
Dist. original P.O.# _____
Distributor Contact Name: _____
Phone: _____
Email: _____

Detailed Description of Failure:

All completed warranty evaluation forms should be emailed to ams@pumpsebara.com and bhorridge@pumpsebara.com. Failure to complete all the above-mentioned information will delay the processing of your RMA.